

Loch Melfort Hotel

COUNTRY HOUSE BY THE SEA

Access Statement

July 2015



Loch Melfort Hotel, Arduaine, by Oban, PA34 4XG

Telephone: 01852 200233 Fax: 01852 200214

Email: reception@lochmelfort.co.uk

Loch Melfort Hotel is a unique retreat, set in 17 acres of gardens and beach on the romantic coast of Argyll in the Scottish Highlands. We offer a mixture of affordable luxury and comfortable tranquillity, with uninterrupted sea views from every bedroom, roaring log fires and deep sofas in our lounges and spectacular coastal scenery to explore and admire.

The magnificent National Trust for Scotland Arduaine Garden is right on our doorstep and a gentle stroll amongst the beautiful rhododendrons, before dining in our award winning AA 2 Rosette Restaurant, or informal Chartroom II Bistro, will make your stay even more magical.

Built in 1896, the main building was once the family home of the Campbells of Arduaine, converted into a hotel in the 1960's. The hotel is situated in the small village of Arduaine, 19 miles south of Oban, Argyll. For shops and additional restaurants transport would be needed.

All public areas of the hotel, including; two restaurants, guest lounges, bar, library and public toilet are all situated on the ground floor of the main building, accessed by 4 steps 10cm high, 175cm wide, or ramp. Five bedrooms are up one flight of stairs in the Main House.

10 guest bedrooms are situated on the ground floor of the Cedar Wing annex, connected by covered corridor with a slight slope in places and 10 on the first floor.

If we have not covered your access requirements in this document, you require further information about specific access or need advice on planning your stay, please contact us on +44 (0) 1852 200233 or email reception@lochmelfort.co.uk and we will be happy to discuss your needs and offer assistance where we can.

Pre Arrival:

By Road:

Our postcode is PA34 4XG for satellite navigation purposes. However, please note if your Sat Nav is set to quickest route, it may take you down the side of Loch Awe on 26 miles of single track road which therefore does not make it the quickest route.

We are just over 2.5 hours from Glasgow. For a direct route, follow the M8 West to junction 30, then north on the A82 towards Tarbet. At Tarbet take the A83 and follow the signs for Inveraray and Lochgilphead. At Lochgilphead, take the Oban road (A816). The hotel is at Arduaine, 19 miles to the North and is clearly signposted.

From Edinburgh, head North-West to Stirling on the M9 to junction 10. Continue on the A84 to Tyndrum and Oban on the A85. In Oban take the A816. The Loch Melfort Hotel is 19 miles south of Oban on the A816.

By Rail

Oban Train Station is 19 miles or a 30 minute drive away. Taxis are usually available at the station (fare £30.00 approximately each way).

For those then wanting to rent a car, we recommend Oban Car Hire.

By Coach/Bus

Oban is served by West Coast Motors and Scottish Citylink coaches which arrive in Oban or Lochgilphead, both 19 miles away. Local buses are also available but very infrequent, especially on Sundays. The nearest bus stop is at the top of the driveway - please tell the Bus Driver you wish to get off here or hold out your hand if wanting to get on.

By Ferry

Oban is the hub of the island ferry service.

By Air

Helicopters can land in the grounds by arrangement.

Travel by Plane

Travelling to Loch Melfort Hotel is easy and cheap using any of the main air carriers or budget airlines. An hour's flight from London and a 2 hour journey by car will have you arriving at this idyllic West coast location in no time at all.

Glasgow International airport is 2 hours drive time and Edinburgh and Inverness International airports are approximately 3 hours drive.

Nearest Shops/Amenities:

The villages of Kilmelford, 4 miles north, and Ardfern, 5.5 miles south both have a village store with Post Office for newspapers (please note newspapers are delivered after 11am) , confectionary, tobacco and limited groceries.

For a large supermarket, Oban has a Tesco, Aldi and Lidl. Pharmacies, petrol stations, opticians, doctor surgery and hospital with A&E are all located within Oban town centre.

Car Parking and Arrival

- A large car park with ample free parking is available directly in front of the hotel, as you come down the driveway off the main road.
- Access to the Hotel Reception is gained from 4 steps, 10cm high, 175cm wide, or a small ramp just to the left of the steps. The porch door is 146cm wide and the front door 100cm wide. The door accessed through the ramp is 75cm wide.
- The entrance and steps are well lit at night.
- Access straight to the Cedar Wing bedrooms can be gained from parking in the section of car park directly in front of the Cedar Wing and then by one step 15cm high, taking you to each bedroom door. A ramp from the car park leads onto a corridor which connects the Cedar Wing with the Main Building. For extra ease, a ramp can be placed from the guest bedroom directly into the car park.
- The corridor connecting the Main House to the Cedar Wing is 32 meters in length.





Welcome Area

- As you enter the front foyer, which is level throughout, Reception is to your left where you will be welcomed and asked to register.
- Seating is available with one chair.
- Assistance can be given with luggage.
- Toilets are located on the ground floor, down the corridor from Reception and around the corner, all on level surface (see Public Toilet section for more details). The lights are on a sensor and will come on as you walk towards them. Baby changing facilities are located in the ladies toilets.

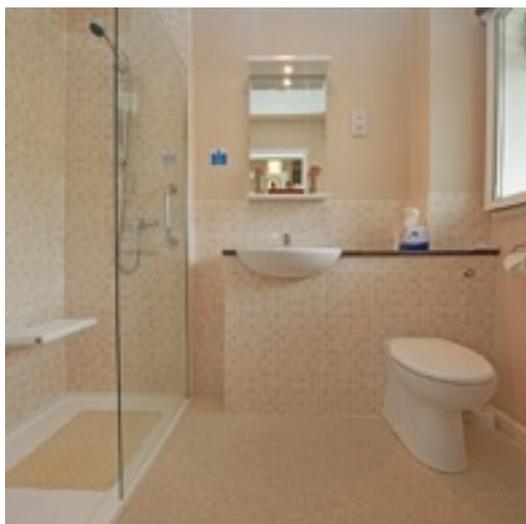


Cedar Wing Bedrooms

- Ten guest rooms are located on the ground floor of the Cedar Wing. There is a slight step of 15cm into the room. Each room has a patio with a door of 74cm wide leading outside via a 20cm step
- Ten guest rooms are located on the first floor of the Cedar Wing accessed by a staircase with 14 steps, each 20cm high and with hand rail either side. Each room has a balcony with a door width of 74cm leading outside via a 20cm step.
- Please contact a member of staff if you need to use a ramp.
- Our beds are normally made up with duvets but sheets and blankets can be provided if preferred. Our standard pillows are anti-allergy, however alternatives are also available. Please specify before your arrival if required.
- All rooms can be made as a king size double or twin.
- There is seating, bedside tables, bedside lamps, a wardrobe, plus a chest of drawers/dressing table provided in each room.
- Telephones are provided in each room. Dial '9' for an outside line. Incoming calls come in via Reception.
- The bedroom floor is carpeted and the bathroom linoleum.
- 21.5" Flat screen Freeview digital TV's with remote control are in all rooms
- Lamps are provided on each bed side table and dressing table with a standalone reading lamp over the chairs.
- The hotel is fully centrally heated but temperatures can be adjusted in each room to suit individual requirements. Extra heaters and blankets are provided in the wardrobe.

Bathrooms:

- One of the ground floor rooms has an adapted walk in shower with fold down seat and grab rails. All rooms can have extra grab rails added. The door is a sliding door with a width of 69cm.



Shower cubicle: 15cxm x 72cm.
entrance 76cm

Toilet: 40cm high

Sink: 86cm high

Door: 69cm wide

Main House Superior Bedrooms

- Three Main House Rooms are located on the first floor of the main building, accessed by means of stairs with 19 steps, 15cm high. There is a hand rail on one side.
- Our beds are normally made up with duvets but sheets and blankets can be provided if preferred. Our standard pillows are anti-allergy, however alternatives are also available. Please specify before your arrival if required
- Two of the rooms can be made as king size double, 192x190cm, or twin, 88x190cm, one room can only be a double 154x198cm.
- There is seating, bedside tables, bedside lamps, a wardrobe, plus a chest of drawers/dressing table with lamp provided in each room.
- Telephones are provided in each room. Dial '9' for an outside line. Incoming calls come in via Reception.
- The bedroom floor is carpeted and the bathroom linoleum.
- 22" Flat screen Freeview digital TV's with remote control in all rooms
- The hotel is fully centrally heated but temperatures can be adjusted in each room to suit individual requirements. Extra heaters and blankets are provided in the wardrobe.

Bathrooms:

Room 6:

Bath, 53cm high with Adjustable shower head

Toilet: 43cm high

Sink: 83cm high

Door: 90cm wide



Room 9:

Toilet: 66cm high

Shower: entrance 41cm wide

Sink: 80cm high

Sliding Door: 66cm wide



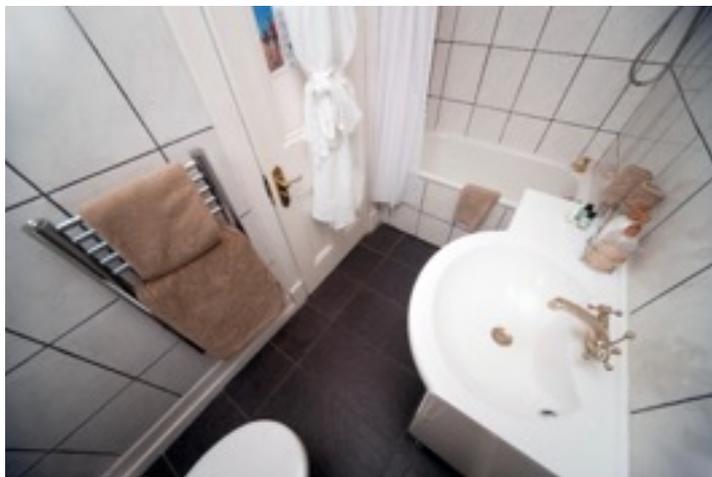
Room 10:

Bath: 122cm x 68cm, 56cm high

Toilet: 46cm high

Sink: 84cm high

Door: 70cm wide



Main House Suites

- Two Suites are located on the first floor of the main building, accessed by means of stairs with 19 steps, 15cm high. There is a hand rail on one side.
- Our beds are normally made up with duvets but sheets and blankets can be provided if preferred. Our standard pillows are anti-allergy, however alternatives are also available. Please specify before your arrival if required
- The master suite can only be made as a king size double 198x151cm, the Junior Suite can be king size double 190x190cm or twin 190x95cm.
- There is a seating area with table and chairs, settees, bedside tables, bedside lamps, a wardrobe, table and chairs, plus a chest of drawers/ dressing table provided in each room.
- The Master suite (room 7) has a bath, 58cm high, along with an enclosed walk in shower unit, door 55cm wide. Sink 80cm high, toilet 43cm high.
- The Master Suite has a balcony accessed by two steps 19cm high through a patio door 75cm wide.
- Telephones are provided in each room. Dial '9' for an outside line. Incoming calls come in via Reception.
- The bedroom floor is carpeted and the bathroom linoleum.
- 31" Flat screen Freeview digital TV's in all rooms
- The hotel is fully centrally heated but temperatures can be adjusted in each room to suit individual requirements. Extra heaters and blankets are provided in the wardrobe.

Master Suite

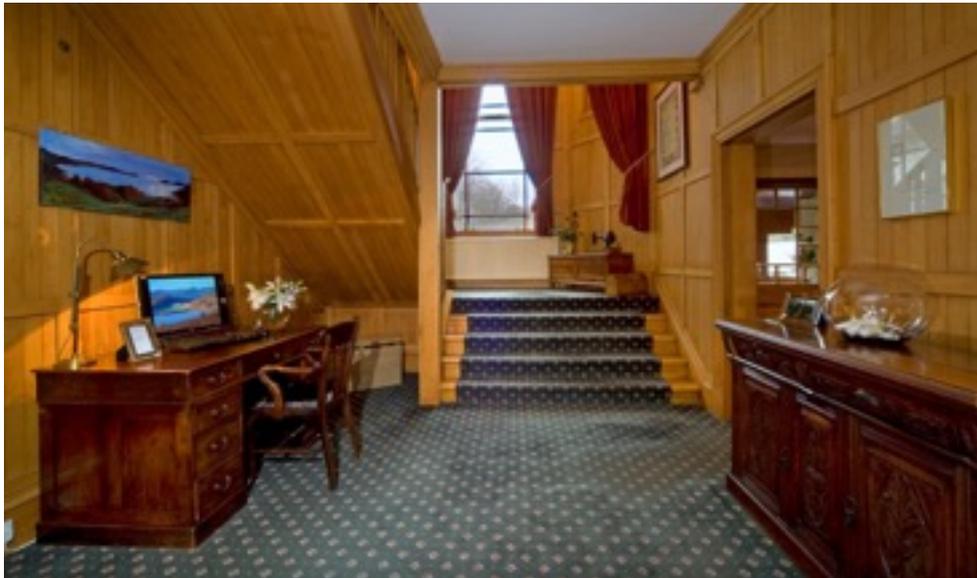


Junior Suite



Public Areas - Halls, Stairs, Landings, Corridors

- All public areas, hall, stairs, and landings are well lit using a combination of ceiling and table-lamps.
- The hallway floor is carpeted throughout.
- There are no steps to the dining room, Bistro or public toilets which lead off from the hallway.
- There is a continuing flight of 19 steps, 15cm high to the main house bedrooms. The stairs are fully carpeted.
- The hotel is fully centrally heated but temperatures can be adjusted in each room to suit individual requirements.



Public Toilet

- There are ground floor male and female toilets available to guests.
- The toilets are located off the hallway and are accessed via a 74 cm wide door.
- Cubicle door 56cm wide, cubicle 81x166cm
- Toilet 38 cm high
- Sink 79 cm high

Dining Room

- The breakfast/dining room is situated off the hallway on the ground floor and the entrance is 78cm wide when one door opened or 160 cm wide when both doors are opened. Step free/level entry.
- Fully carpeted.
- Tables 74cm high, leather padded chairs with a 46 cm seat height and 102 cm high back.

Bistro

- Chartroom II Bistro is accessed either through the guest lounges off the main foyer, 74 cm wide door, or around the side of the hotel, all level ground, and then with ramp access. Door 90cm wide.
- Tables are 74cm high with wooden chairs with padded seats, 43cm high with 96cm high back
- The Bistro has its own toilets accessed through a 75cm wide door and then a 57cm wide cubicle door. Toilets are 43cm high, sink 84cm high. Baby changing mat available.
- The Bistro has outside seating up a slight slope with paving or grass underfoot.
- Dogs are only allowed outside unless guide dog.





Guest Lounge/ Library

The hotel has two guest lounges and a wood panelled library all situated on the ground floor of the main house.

- The lounges have ample seating in an array of soft settees, high back chairs and armchairs with coffee tables near each group of seating.
- Carpeted throughout.
- There is a deck leading off of one of the lounges, accessed through a double patio door, 126cm wide, via 2 steps, 19cm up and then 4 steps down.
- The Library is full of books for guests perusal whilst staying with us and a large table able to seat up to 18 people with leather padded high back chairs, 46cm high with 102cm high back.
- The lighting is low lit with lamps





Grounds

- The Hotel is set in 17 acres of grounds. A paved sloping path to the right of the hotel leads down to the National Trust for Scotland Arduaine Garden. There is a garden bench along this path.
- In front of the hotel are two fields with three highland cows within. Between the fields is a sloping unpaved path leading down towards the shore.



Additional Information

- There are 'In Case of Fire' instructions posted on the back of the guest room doors.

- Reception staff can provide information on NHS facilities, local restaurants, travel, and local attractions.
- We have a chargeable in house laundry service available.
- Free Wi-Fi is available throughout.
- We are happy to cater for special diets and allergies. Please advise us before your arrival.
- We can refrigerate prescription medication and store any perishable food in our fridge/freezer during your stay.
- Mobile phone reception at Loch Melfort is very poor but there are telephones within in each room. Phone reception in Argyll in general is intermittent.
- Fold out beds for under 12's and cots for under 2's can be added to the majority of rooms.
- Baby listening Monitors are available from Reception.
- Dogs are not allowed in any indoor public areas unless they are guide/ assistance dogs.